



# N O R T H W O O D

Please Print Clearly and Include with your return, Use one form per item being returned.

Customer Contact Information	
Full Name:	Order #
Order Name (if different than above)	Phone:
Email Address:	
Street Address:	
City:	State:
Country:	Zip/Postal:

Reason for Return (please circle):

Repair

Refinish

Return

Exchange

Other

Tell Us About Your Issue (if you need more space please use back of form)

### Important Instructions:

- Items crossing International Borders **MUST** be appropriately labeled as **RETURN FOR REPAIR** – Please ask an agent at the post or courier service to help you mark this appropriately or customs and duties charges may be applied. Any fees are the responsibility of sender.
- Please use a value of \$500 or less unless your piece contains gemstones. If gemstones are part of your piece please contact us for directions
- **AVOID** writing Jewelry, Rings, or any word that indicates something of value in the package. Send back to just 'Northwood R.'. This is helpful in ensuring your package is not targeted for theft. You may need to indicate clearly what is in the package for customs, this is okay, but please avoid all other uses wherever possible.
- **Send Back To:**

**Northwood R.**  
 517 King Street  
 (Upper Store - Side Entrance)  
 Bridgewater, NS  
 B4V 1B3